

Make-A-Wish Foundation assures dreams come true with WhatsUp Gold

The Make-A-Wish Foundation® is utilizing Ipswitch's WhatsUp Gold software to monitor and manage the organization's worldwide network and maintain network continuity. The nonprofit Make-A-Wish Foundation, with 79 chapters in the U.S. and 23 international affiliates around the world, selected WhatsUp Gold to ensure the continual uptime of its mission-critical network services, including its critical donation server, so that foundation resources can be focused on more important activities, like making children's dreams come true.

"Employees are being asked to trust that their data will be safe, accessible, and secure on the group server. It is critical we have a high-quality tool to monitor our file, financial, and donation servers that won't break the bank," said Jim Toy, director of information technology at the Make-A-Wish Foundation. "Ipswitch's WhatsUp Gold reliability is outstanding and has proven time and again that it can grow with our network to continually meet our needs."

Highlighting the importance of reliability, the Make-A-Wish Foundation receives nearly 15 percent of all non-corporate donations via its Web site, which WhatsUp Gold monitors to facilitate 24x7 uptime.

"WhatsUp Gold is a graphical network mapping, monitoring, reporting, and notification solution that provides a variety of views into the Make-A-Wish Foundation's network status in real-time – alerting administrators when monitored devices and services become unavailable," said Matthew Chan, WhatsUp Gold product marketing manager at Ipswitch. "The successful deployment at the Make-A-Wish Foundation is a testament to our commitment to delivering affordable, all-in-one network management solutions that offer the performance and capabilities that small-to-mid-sized companies require."

The Make-A-Wish Foundation grants the wishes of children with life-threatening illnesses to enrich the human experience with hope, strength, and joy. It is the largest wish-granting organization in the world. Since being founded in 1980, the Make-A-Wish Foundation has granted more than 97,000 wishes to children. For more information about the Make-A-Wish Foundation, visit www.wish.org.

