

Top law firm arrives at unanimous decision for WhatsUp Gold

One of the most prestigious law firms in Ohio and Florida has handed down its verdict on a popular network-monitoring tool, with Roetzel and Andress reaching a decision in favor of Ipswitch's WhatsUp Gold. This decision has resulted in providing the law firm with a network that is always available 24/7 to both attorneys and clients alike.

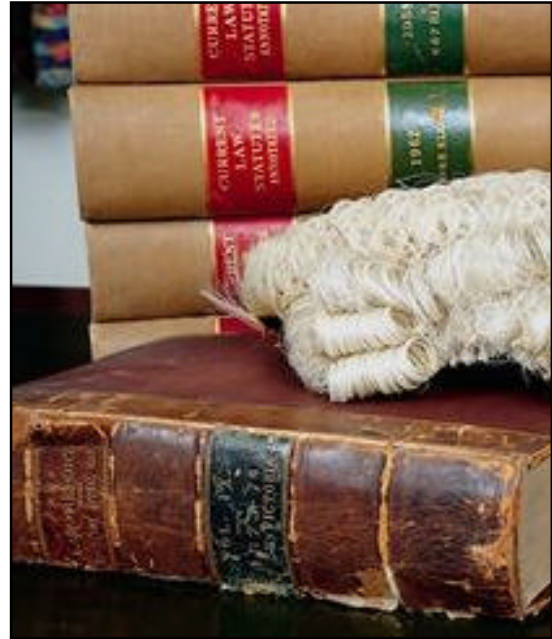
WhatsUp Gold is a software solution that maps, monitors, notifies, and reports on the status of devices on a company's computer network. It provides a detailed view of a network to help network administrators better understand and manage network resources. When a device or service is down, WhatsUp Gold can either launch programs and/or send an alarm via e-mail, pager, desktop, or voice so that corrective actions may be taken either manually or automatically with minimal or no interruption of service.

"We use and recommend WhatsUp Gold to monitor DNS servers, Web servers, and conduct all other enterprise monitoring," said Jeff Sabella, network engineer at Roetzel and Andress. "Then our talented engineering team got the idea to utilize the technology in a different capacity.

"We monitor our fully meshed office-to-office VPN along with our internal distribution and Internet routers. We have accounted for more than 30 different failures in the infrastructure and depending on what goes down and where, WhatsUp Gold initiates a series of events that results in nearly instant fail over and Internet access when one of our office routers or WAN links drops off. When the link or router comes back up, WhatsUp Gold initiates the series of events that returns the primary routes, without interruption of service."

According to Sabella, the procedure sounds complicated, but it is in fact seamless. The result of using WhatsUp Gold in this fashion has simplified life and reduced expenses at the firm. Sabella reports, "We're very pleased with the results. We've been able to eliminate backup analog dial-up lines and expensive frame-relay circuits and save a substantial amount of money. It keeps our team of 150 attorneys from wasting billable time. If the system is down, their billable time is at a standstill. As most everyone knows, billable time is any law firm's most precious asset."

Roetzel and Andress began using WhatsUp Gold in 2000. When they purchased the software, they had the foresight to purchase a service agreement that provides updates and upgrades to the software so they can keep pace with technological advances.



Staying on top of technology is just one of the things that has helped the 125-year old firm grow to 350 people in seven offices throughout Ohio and Florida. For example, today many courts require electronic filing and legal research applications go out over the Internet. Sabella says, “Advances in technology speed up the core processes, allowing us to file and perform detailed research in a more efficient and timely manner. There’s less legwork...literally and that allows us to provide better service to our legal staff and clients.”

The desire to provide timely and quality legal services both to their staff and clients was at the heart of Roetzel and Andress’s decision in finding a way to protect their network. Sabella says, “We researched and evaluated at least four other solutions before making a choice. We based our decision on user reviews, information available on the Ipswitch Web site, and their reputation in the industry.”

In Roetzel and Andress’s opinion, their choice to use WhatsUp Gold is one legal decision that no judge can over rule.

**If you would like more information about Roetzel & Andress LPA
please visit their Web site at www.ralaw.com.**
